

## Subcommittee To Initiate Council Actions Regarding Quality-Of-Service Improvements

### **Tasking**

1. Review discussions/materials of the Council meeting and of the Academic Fleet Review.
  
2. Propose next steps that UNOLS might take, or that UNOLS might exhort member institutions to take, to improve quality of service. Examples (not exclusive list)
  - "gap" analysis
  - The Shipley Gap re assessments
  - Developing common standards of equipment/capability/service to be expected on UNOLS ships.
  
1. Communications through e-mail/phone correspondences
2. White paper to Council by 1 May
3. Council item for summer meeting

### **Subcommittee:**

Tim Cowles (Chair)  
Barbara Prezelin  
Tom Shipley  
Dennis Hansell  
John Freitag  
Steve Rabalais

### **Ex-officio:**

Bob Knox  
Tom Royer